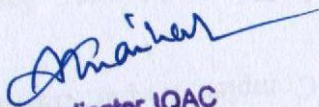


**Criterion II (2.7.1)**  
**Student Satisfaction Survey (SSS)**  
**(2020-21)**


Student Satisfaction Survey was conducted in U.M.K. College during the Session 2020-21 with the help of Questionnaire prepared by the IQAC Co-ordinator in consultation with other members of the IQAC committee and Professors-in charge of Criterion II of AQAR & prepared for this report period. The survey covered five important areas of (i) Teaching Learning Process, (ii) Effectiveness of communication (iii) Teaching Learning Resources (iv) Counseling Experience and (v) Assessment and Evaluation. The questionnaires are framed to assess the satisfaction levels of students on teaching-learning experience provided by the institution. A total of 209 (Two Hundred Nine) students were randomly given questionnaire and data on student satisfaction were collected.

The responses of students marked by them on the prescribed format were collected and analyzed by the Feedback committee under the guidance of the Principal and IQAC Co-ordinator of the college. The following table shows the responses given by students:

Authenticated by



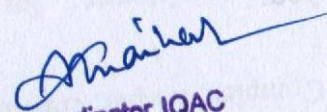
Co-ordinator, IQAC  
U.M.K. College, Majuli




(Dr. J. L. Boruah)  
Principal  
U.M.K. College, Majuli  
Principal  
U.M.K. College, Majuli

**UJANI MAJULI KHERKATIA COLLEGE**  
**TABLE SHOWING DATA ON STUDENT SATISFACTION SURVEY**  
**IN PERCENTAGE**

Area of Question	Sub-area of Question	Percentage of responses				
		(a) Highly Satisfactory	(b) Satisfactory	(c) Dissatisfactory	(d) Undecided	(e) Highly Dissatisfactory
(1) Teaching Learning Process	Lecture Delivery	15%	45%	15%	14%	11%
	Course Completion Time	35%	30%	23%	6%	6%
	Coverage Of Syllabus	40%	25%	15%	10%	10%
(2) Effectiveness Of Communication	Effective Communication	30%	35%	13%	12%	10%
	Classroom Interaction	25%	25%	20%	25%	5%
	Office Staff Communication	29%	36%	16%	5%	4%
(3) Learning Resources	Library Resources	31%	45%	4%	16%	4%
	Seminars & Conferences	12%	10%	20%	30%	28%
	Educational Tours/Visits	40%	30%	10%	12%	8%
(4) Counseling	Teacher Counseling	30%	40%	10%	15%	5%
	Career Counseling	10%	15%	40%	25%	20%
	Teacher Availability	30%	37%	20%	10%	8%
(5) Evaluation	Evaluation Methods	40%	45%	5%	6%	4%
	Internal Assessment	41%	31%	15%	10%	3%
	Feedback After IA	30%	33%	10%	15%	12%
	Impartiality of Teachers	43%	33%	14%	5%	5%

  
 Co-ordinator, IQAC  
 U.M.K. College, Majuli

Authenticated by

  
 (Dr. J. L. Boruah)  
 Principal  
 U.M.K. College, Majuli  
 Principal  
 U.M.K. College, Majuli